### EVENT INFORMATION

#### EHF EURO 2022 Men's Handball European Championship 13th Jan. 2022 - 30th Jan. 2022. BUDAPEST, DEBRECEN, SZEGED

This document contains participation information referring to EHF EURO Men's Handball European Championship (hereinafter referred to as the Event) held by the Hungarian Handball Association as the organizer(hereinafter referred to: the organizer) at the site of Budapest MVM Dome, Pick Arena in Szeged és Főnix Arena in Debrecen between 13th January, 2022 and 30th January, 2022.

- 1. General stipulations
- Entering and staying in the building is only permitted in a mask covering both the nose and the mouth. FFP2 mask shall be used, if possible. Exceptions are places designated for eating and drinking, where it is allowed to take off the mask during consuming food or drink. The visitors are obliged to ensure masks for themselves.
- The event can be visited with a valid entry ticket, as well as an immunity armband. For more important information about the Wristband proving immunity, see section 3 of this leaflet. We operate ticket offices at the venue of the events, but we encourage everyone to buy the entry ticket in advance. The official ticket selling surface can be accessed at https://tickets.eurohandball.com/men2022
- The entire event is seated by reservations, the entry ticket authorizes besides the public audience spaces only to occupying the seat indicated on the ticket.
- The organizer endeavours to ensure the best possible experience for the audience, however the health requirements as well as the expected consequences of necessary missing of the events are to be managed with outlined importance in this extraordinary health situation. In particular, for the purposes of this point, the event organizer reserves its right to transpose the visitor to another seat.
- It may happen that due to security measures, entry takes more time than usual, so we ask our visitors to arrive earlier than usual. When standing in queue, please take care of keeping distance, if possible. And please also prepare the documents necessary for entry in order to ensure free access.

#### 2. Sanitary provisions

In the building of the event the health protection stipulations as per the Governmental decree No. 743/2021. (21st Dec) on the different rules for the organizations of EHF EURO 2022 Men's Handball European Championship must be followed and the organizer is entitled to order more stringent regulations with occasional nature. For more information, please refer to the official website of the <u>MKSZ</u>.

- Visitors who have not reached the age of 12 can participate in the Event only with the supervision of a Visitor over 18 years and having an immunity certificate or a **negative PCR test carried out within 72 hours** (hereinafter: The Accompanying person). One accompanying person of may supervise up to ten Visitors who have not reached the age of 12.
- Each viewer must wear mask throughout the territory of the Event exempt for those who have not reached the age of 6, as well as persons with intellectual or psychosocial disabilities or autism spectrum disorder !
- In the case of Visitors under 12 years of age, it is not obliged to certify the protection against coronavirus, but it is required to prove the age.
- In the case of a Visitor over 12 years of age, any of the following qualifies for the proof of protection against coronavirus:
  - Hungarian immunity card (plastic card),
  - application proving vaccination,
  - **digital COVID-card of the Union** or an immunity certificate issued by the state which is recognised by Hungary and this fact is stated by the minister responsible for foreign policy and border police and certified by presenting a certificate of protection against coronavirus issued by the state.
  - **PCR test**: Presentation of a negative PCR test taken within 72 hours in Hungarian or English.

In order to fulfil the conditions, the staff carrying out access to the site may view the above listed documents of the Visitor. In the absence of these certificates the organizer may refuse entry.

# 3. Taking over of the wristband

- Taking over of the wristband is possible by showing the documents proving immunity and PCR test not earlier than 72 hours at the designated Covid wristband takeover points, presenting at the same time the authority certificate suitable for personal identification and the valid entry ticket.
- After checking the documents and the ticket, the wristband is handed over at the point and the designated staff member will place it on the wrist of the person taking over it. In any case, the wristband must be taken over personally! In the case of a family ticket, the personal appearance of each family member is required.
- Damaged wrist band is replaced at the takeover points, however, the replacement is always made against the damaged wristband and a valid ticket.
- Persons over the age of 12 need to prove their protection against coronavirus as per the rules detailed in point 2!

COVID WRIST BAND TAKEOVER POINT, OPENING HOURS:

## From 07:00 a.m. to 8:30 p.m.

## SZEGED

Tisza Center parking, 6723 Szeged, Lippai Imre str. (11/01/2022-17/01/2022)

## DEBRECEN

Hódos Imre Sports Hall parking 4028 Debrecen, Kassai rd. 32-34. (11/01/2022-17/01/2022)

### BUDAPEST

Groupama Arena parking, 1091 Budapest, Üllői rd 129. (11/01/2022-30/01/2022)

## OPENING HOURS: From 07:00 a.m. to 7:00 p.m.

Budaörs, Tesco parking, 2040 Budaörs, Kinizsi str. 1–3. (11/01/2022-30/01/2022) Fót, Auchan parking, 2151 Fót, Fehérkő road 1. (11/01/2022 - 30/01/01/20220)

## 4. Cloakroom, value limit, value deposit

- The cloakroom is free of charge. The cloakrooms open at the same time with the gates and they close 30 minutes after finish of the completion.
- The responsibility of the Organizer in respect of the subjects placed in the cloakroom include only those which are usually taken to sport events (e.g. umbrella, clothing) The responsibility does not cover things placed in the cloakroom that exceed the usual value (e.g. larger amount of cash, precious jewellery, etc.).
- Only a handbag smaller than A4 size is allowed to be taken into the building. The institution does not bear responsibility for any valuables left in the Arena. At entry there is a luggage storage available. It is prohibited to take in the event halls food and drink as well as subjects of sizes that would disturb the neighbouring viewers or block the escape and traffic routes e.g. pram, small motorcycle, large musical instrument etc.)

### 5. Parking

There is no public parking available at the event venue, so please start in time and use public transport.

### 6. Ticket redemption

The organizer of the event orders or may order full or partial redemption of the tickets, with due regard to the valid legal rules and governmental decrees in case it becomes necessary automatically or at the demand of the consumer due to implementation significant modification of the program of the event.

In case of missed event, the ticket redemption takes place according to the following:

- In case of missed event the bought tickets may be redeemed withing 30 days reckoned from the date of the missed event - or in case of an announced emergency situation within 30 days from elapse of the emergency situation. The organizer settles repayment of the tickets within 90 days from claiming redemption.
- Lost, destroyed or damaged entry tickets cannot be replaced.

# 7. The right for transposing viewers, special seats

- The Organizer reserves the right for transposing of the viewer within the same price category, if it is necessary for the ideal conduct of a production, in which case the hostesses and/or staff inform the viewer about the possible transposing before beginning of the event.
- In view of the current epidemic situation and the relevant regulations our colleagues may arrange transposing of our viewers for saving their health or at their expressed request at a free place further away the other visitors.

# 8. Conduct expected at the events and on their territory

- We continue to ask that you do not visit our programs if you are ill, especially in case of respiratory complaints. Please stay at home for your rapid recovery and give your ticket over someone else, if possible.
- Everybody is obliged to do his/her utmost to protect his/her own and others' life, physical integrity and property, as well as to save the facilities and assets of the building and to prevent endangering of them.
- Except for guide dogs animals, weapons or objects looking like them and other objects or materials being hazardous for life, physical integrity and health are prohibited to be taken to the area of the Arena.
- The whole building of the Arena is non-smoking. Smoking is allowed only outside the building, in designated places for this purpose.

By entering to the site of the event the visitor accepts the sports field rules, which can be reached in full at the below links. <u>rules</u>; <u>Safety regulations</u>

The Event Organizer takes every possible step to have these regulations observed, and calls the visitors showing disruptive behaviour or not showing appropriate conduct to keep the regular rules. If these steps are ineffective, the Event Organizer may refuse the visitor to participate in the Event. Due to ban from the event for this reason the Organizer must not be obliged to compensation.

We wish you a pleasant stay and good fun!